

## Quality Policy

Our reputation depends on the quality of our products, solutions and services. We are committed to maintaining and enhancing standards to meet world-class standards. Quality considerations are fundamental to product design, manufacturing and installation with rigorous monitoring at every stage with the aim of achieving complete customer satisfaction.

Similarly, we are dedicated to maintaining the quality of our services throughout the life cycle of the equipment, even after the warranty period, through the provision of spare parts and maintenance.

This runs in parallel with our aims of greater sustainability since well maintained, energy-efficient systems of high quality make fewer demands on materials and resources.

In most locations we conform to ISO 9001 standards or regional equivalents ensuring that policies and procedures are in place to ensure conformity to specifications.

These values are shared by our employees at every level and applied throughout our global operations.